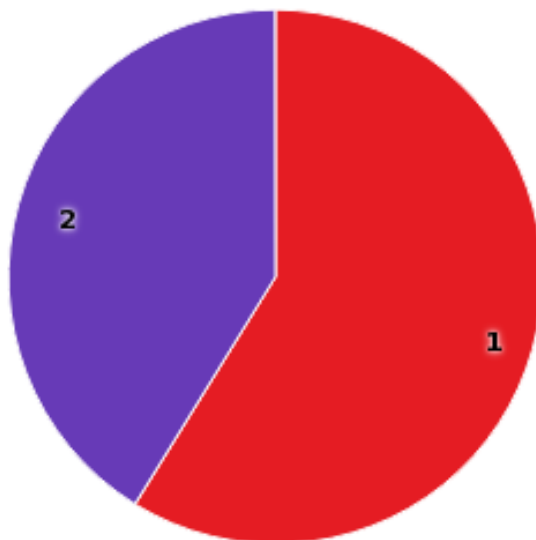


GAC USR Post-Workshop Survey - Marrakech

1. Overall, how satisfied are you with the workshop?



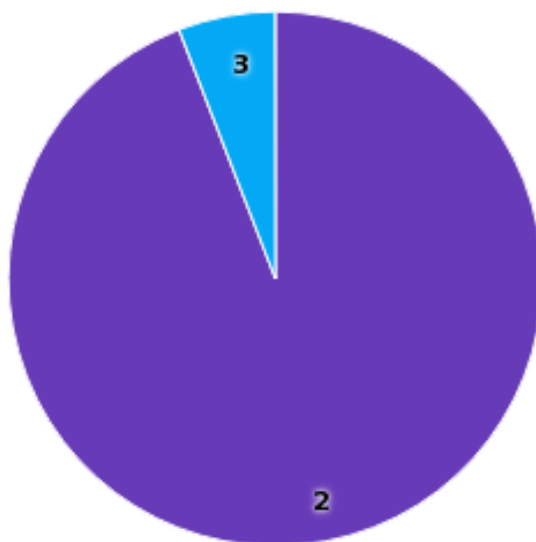
Clicktools

1 - Very satisfied	58.82% (10)	2 - Satisfied	41.18% (7)
3 - Somewhat satisfied	0% (0)	4 - Not satisfied	0% (0)

Mean: 1.41

Response: 17

2. The length of the workshop was:



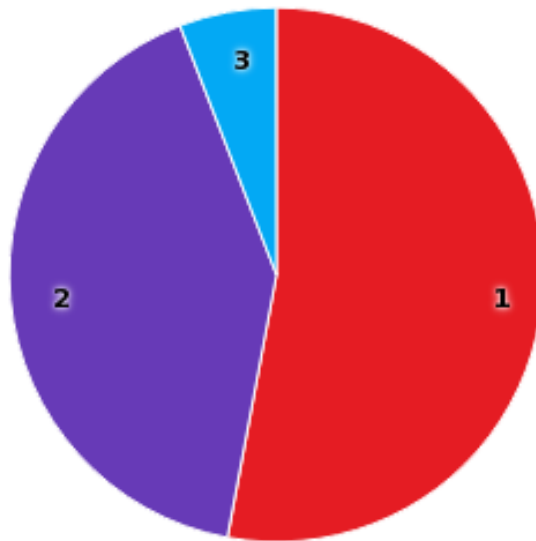
Clicktools

1 - Too long	0% (0)	2 - Just right	94.12% (16)
3 - Too short	5.88% (1)		

Mean: 2.06

Response: 17

3. How satisfied are you with the materials and content presented?



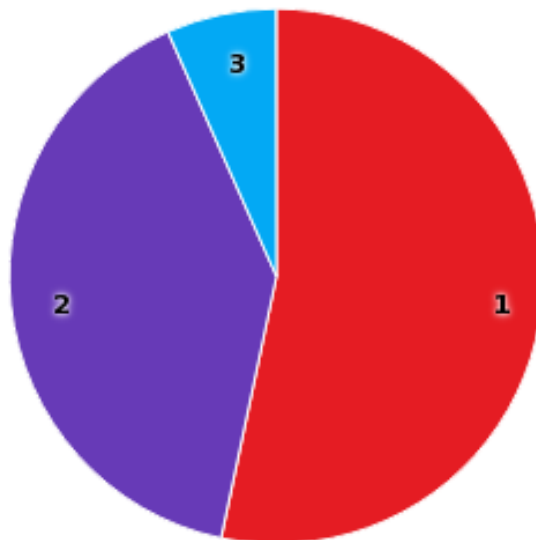
Clicktools

1 - Very satisfied	52.94% (9)	2 - Satisfied	41.18% (7)
3 - Somewhat satisfied	5.88% (1)	4 - Not satisfied	0% (0)

Mean: 1.53

Response: 17

4. How satisfied are you with the workshop instructors?



Clicktools

1 - Very satisfied	53.33% (8)	2 - Satisfied	40% (6)
3 - Somewhat satisfied	6.67% (1)	4 - Not satisfied	0% (0)

Mean: 1.53

Response: 15

5. Did the workshop improve your knowledge of the subject(s) presented?



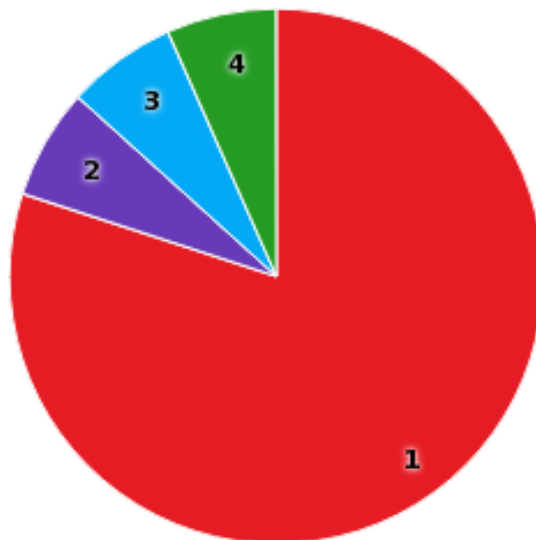
1 - Yes	93.33% (14)	2 - No	0% (0)
3 - Other	6.67% (1)		

Mean: 1.13
Response: 15

Clicktools

0% (0)

6. Was the material presented at the right level?

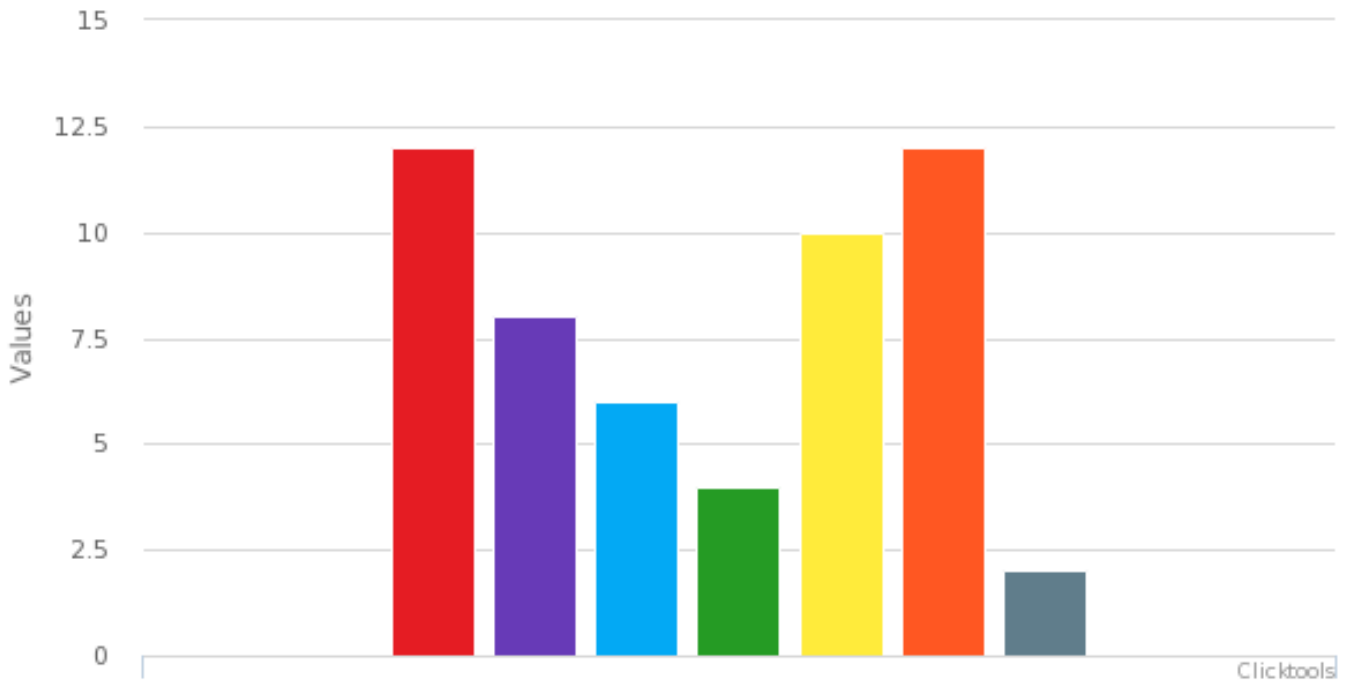


1 - Yes	80% (12)	2 - No, it was too advanced and was difficult to understand	6.67% (1)
3 - No, it was too basic and covered material I already knew	6.67% (1)	4 - Other	6.67% (1)

Mean: 1.4
Response: 15

Clicktools

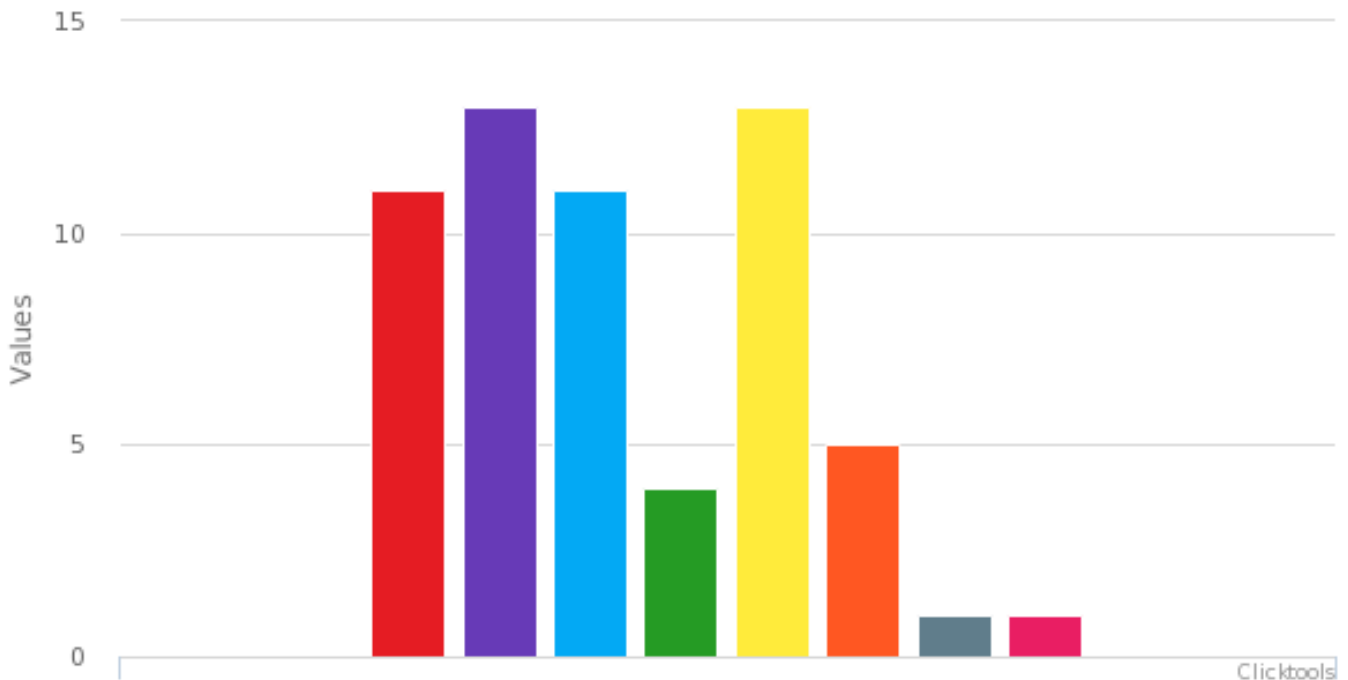
7. What did you gain from this workshop? (check all that apply)



1 - Knowledge about the Domain Name System (DNS)	80% (12)	2 - Understanding the relevance of ICANN to my daily life	53.33% (8)
3 - Understanding the relevance of ICANN to law enforcement	40% (6)	4 - Understanding the relevance of ICANN to local business	26.67% (4)
5 - Explanations of past policy-development discussions at ICANN	66.67% (10)	6 - Understanding of how to engage/contribute effectively in ICANN	80% (12)
7 - Other	13.33% (2)		

Response: 15

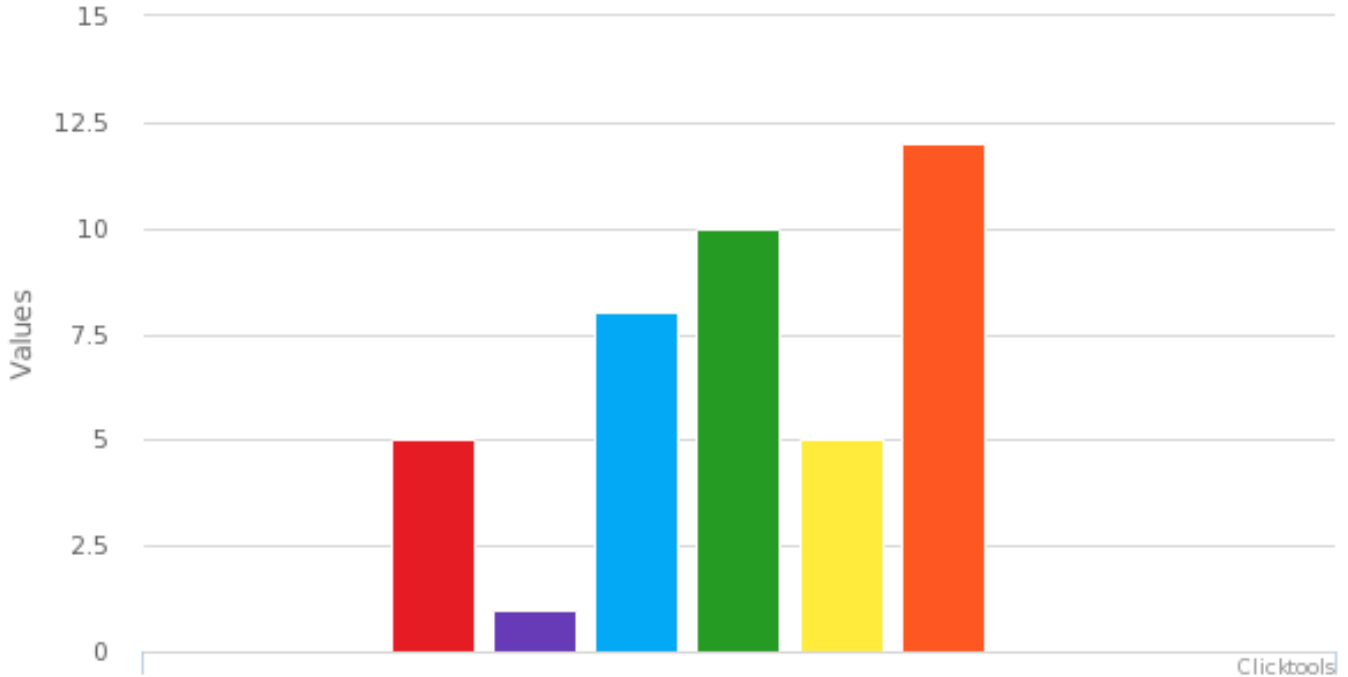
8. Which of these topics from the workshop were most useful to you? (check all that apply)



1 - Role of ICANN in Internet governance	73.33% (11)	2 - Structure of ICANN: Multi-stakeholder model	86.67% (13)
3 - Decision making and policy development at ICANN: Bottom-up model	73.33% (11)	4 - Key ICANN issues and processes relevant to law enforcement	26.67% (4)
5 - DNS ecosystem and DNS abuse	86.67% (13)	6 - Cybercrime	33.33% (5)
7 - Lessons learned from law enforcement	6.67% (1)	8 - Other	6.67% (1)

Response: 15

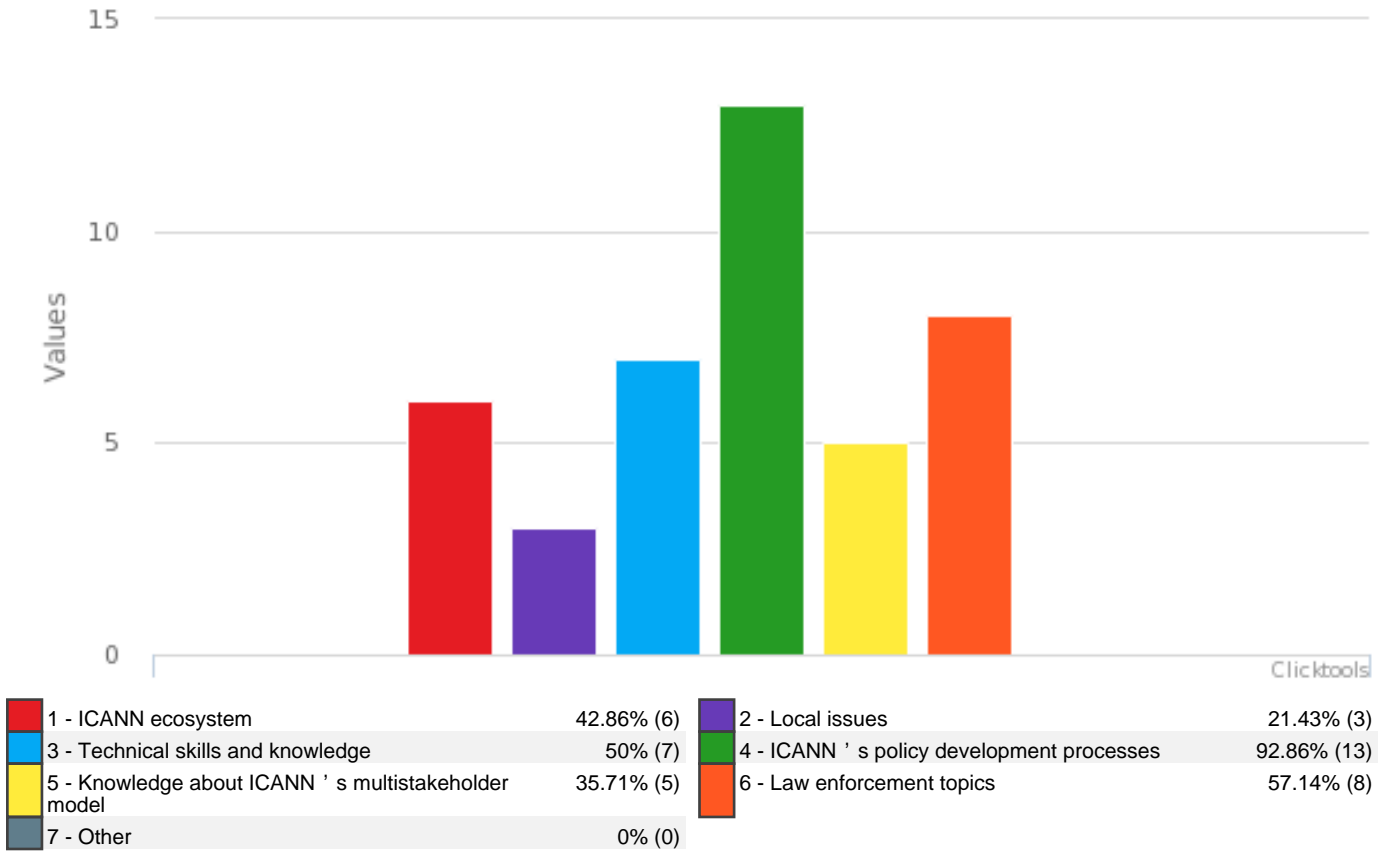
9. What types of capacity-development materials or sessions were most effective at the workshop? (check all that apply)



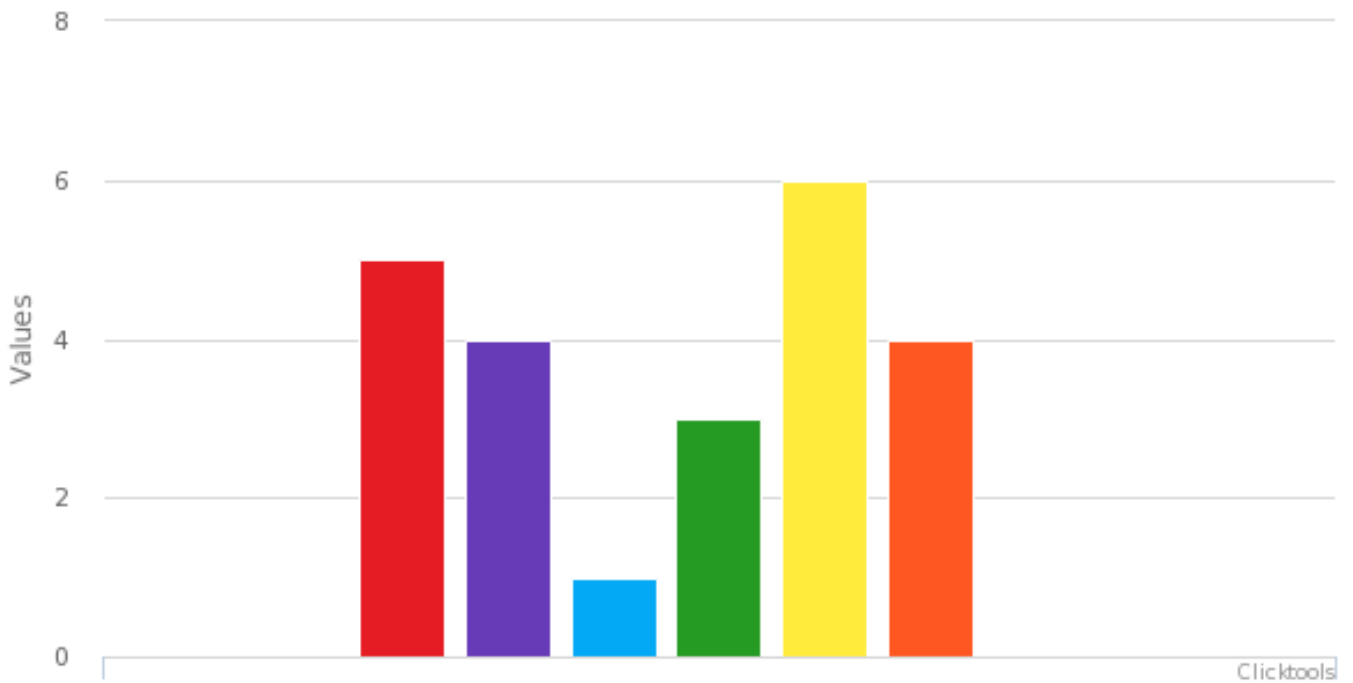
1 - Group seminars	33.33% (5)	2 - One-on-one sessions	6.67% (1)
3 - Written materials	53.33% (8)	4 - Question and Answer (Q&A) sessions	66.67% (10)
5 - Presentations from local community members	33.33% (5)	6 - Presentations from ICANN	80% (12)
7 - Other	0% (0)		

Response: 15

10. In order to participate effectively in ICANN, which topics would you need more knowledge about? (check all that apply)



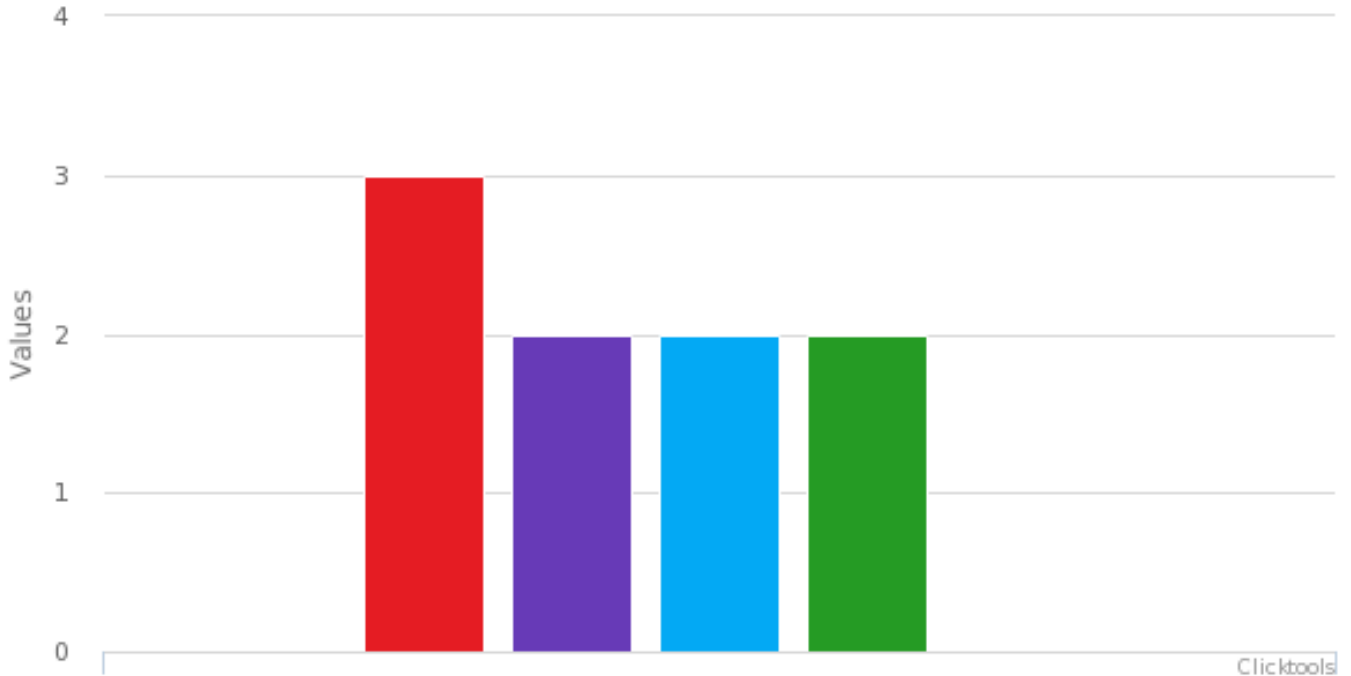
11. Which topics regarding ICANN's ecosystem interest you most?



1 - ICANN ' s role in coordinating the Internet ' s unique identifier systems	83.33% (5)	2 - ICANN ' s policy development processes	66.67% (4)
3 - ICANN ' s funding model (income and spending)	16.67% (1)	4 - The multistakeholder model	50% (3)
5 - ICANN ' s relationships with other organizations (ITU, ISOC, IGF, IETF, RIRs)	100% (6)	6 - The role of the GAC	66.67% (4)
7 - Other	0% (0)		

Response: 6

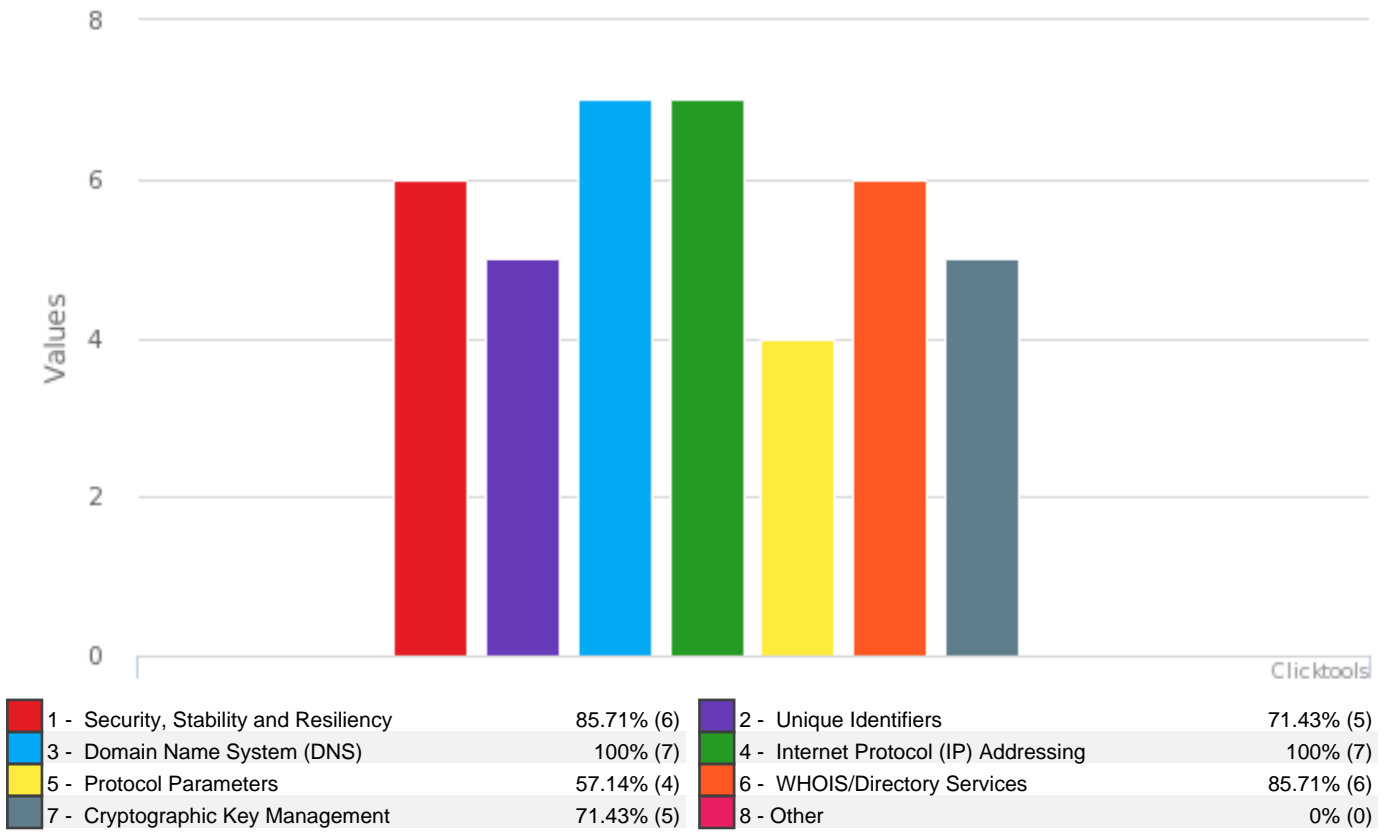
12. Which topics regarding local issues interest you most?



1 - Local content	100% (3)	2 - Law enforcement	66.67% (2)
3 - Local/regional government	66.67% (2)	4 - Business interests	66.67% (2)
5 - Other	0% (0)		

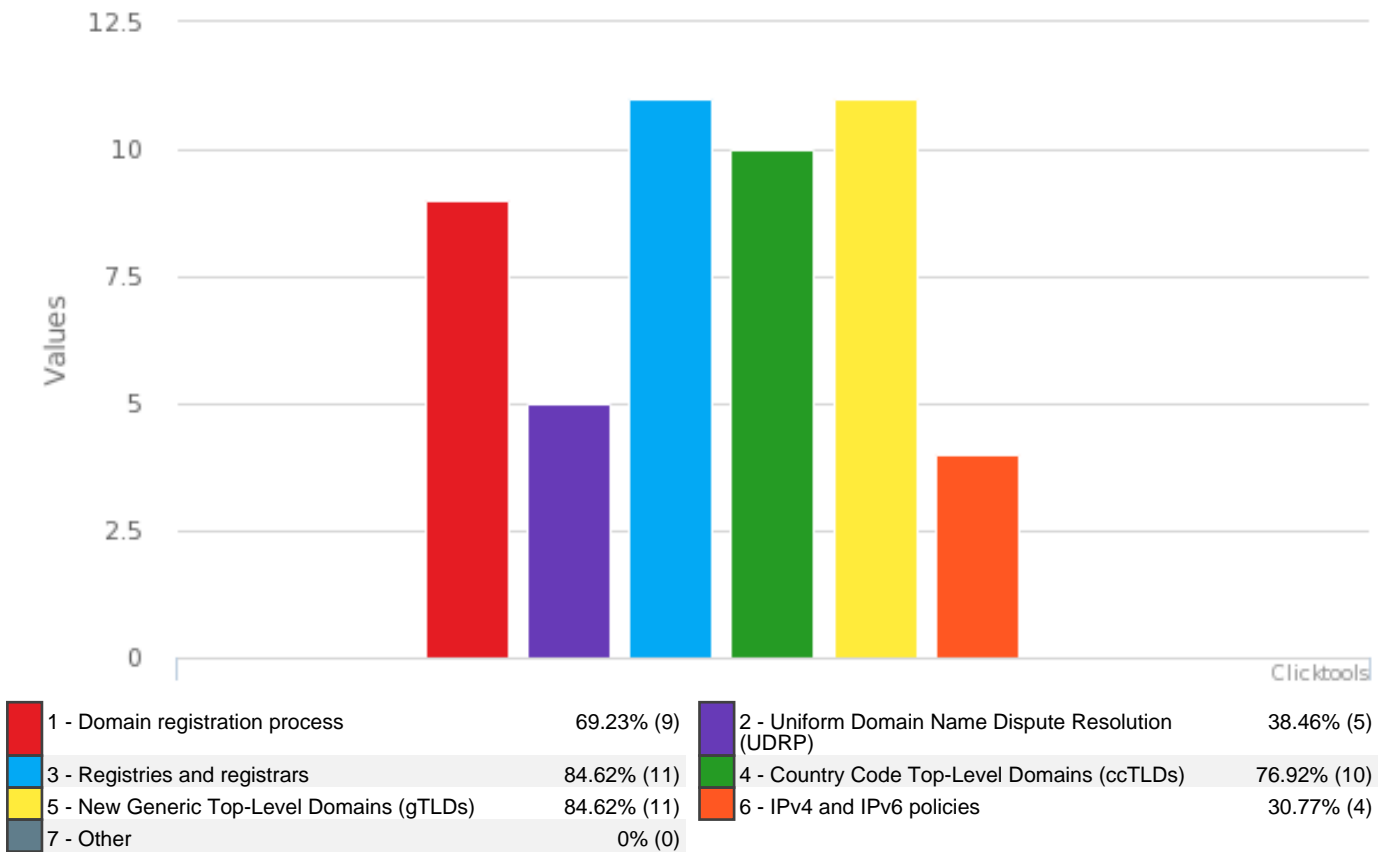
Response: 3

13. Which aspects of technical skills and knowledge interest you most?



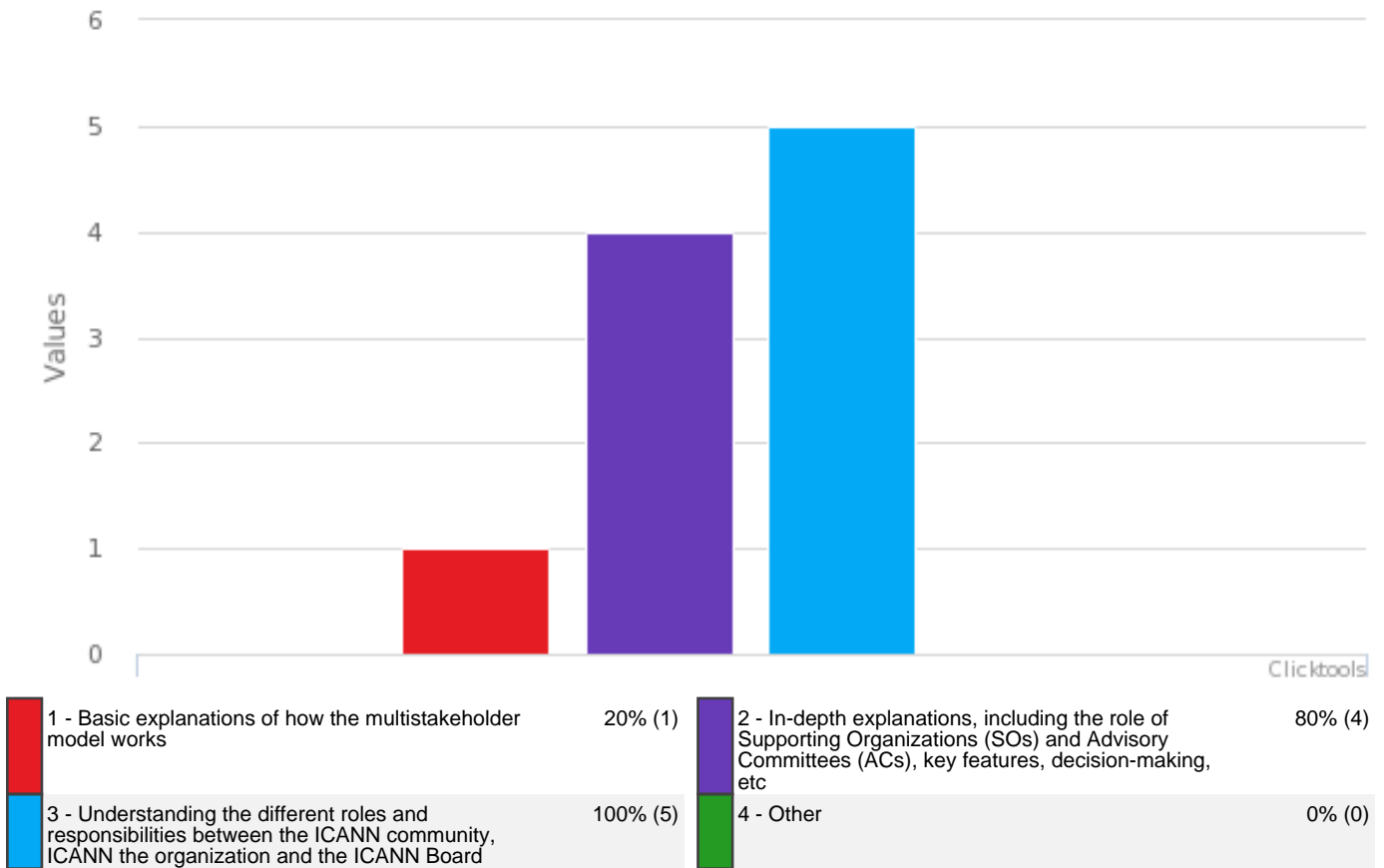
Response: 7

14. Which topics regarding ICANN's policy development processes interest you most?



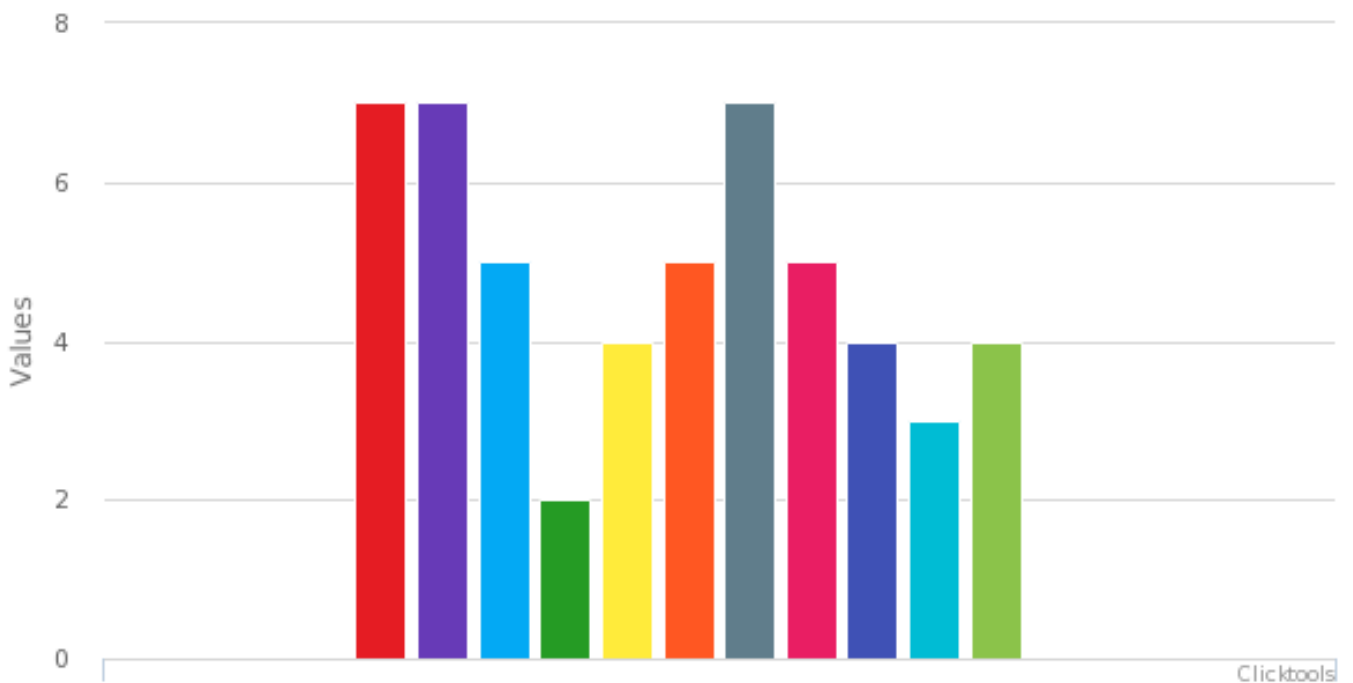
Response: 13

15. Which aspects of the multistakeholder model interest you most?



Response: 5

16. Which law enforcement topics interest you most?



1 - Cybersecurity	87.5% (7)	2 - Domain Name System (DNS) abuse and criminal use	87.5% (7)
3 - Registration Directory Services (WHOIS)	62.5% (5)	4 - Public Safety Working Group	25% (2)
5 - Domain name investigations	50% (4)	6 - Domain Name System Security Extensions (DNSSEC)	62.5% (5)
7 - Cybercrime as it relates to social media	87.5% (7)	8 - Cybercrime relating to banking	62.5% (5)
9 - Consumer Protection	50% (4)	10 - Child Protection online	37.5% (3)
11 - How to take action against abuse	50% (4)	12 - Option	0% (0)

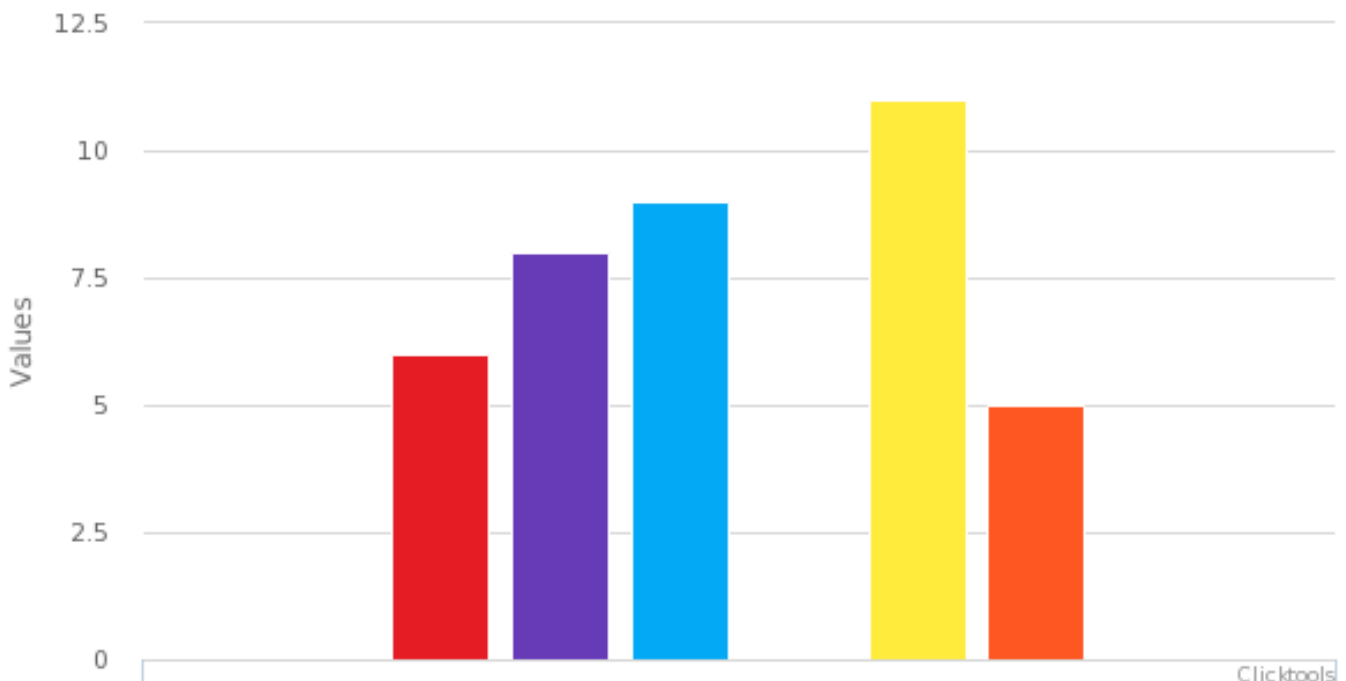
Response: 8

17. Were there any topics you felt should have been included but were not? Please specify:

1	More of ccTLD redelegation processes
2	Internet Shutdown, Social Media
3	ICANN and law enforcement vis a vis cybersecurity.
4	Echanges sur la problématique de la sensibilisation des gouvernants au niveau local des pays.
5	IPV6
6	IPV6 Point d'échange IXP CERT

Response: 6

18. If more workshops were held, would you: (check all that apply):



1 - Attend if different topics were covered	46.15% (6)	2 - Attend if the same topics were covered at a more advanced level	61.54% (8)
3 - Attend more ICANN Meetings	69.23% (9)	4 - Reduce the number of ICANN Meetings you attend	0% (0)
5 - Participate more actively in ICANN	84.62% (11)	6 - Aspire to reach a leadership position in the ICANN community	38.46% (5)

Response: 13

19. What was most valuable about the workshop?

1	Presentations were mostly applicable to me
2	Domain Name System
3	Tous
4	PDP
5	Face to face Q & A with presenters/experts.
6	La partie de l'interaction.
7	Tous les thèmes étaient très utiles

8 Le processus d'élaboration de politiques de l'ICANN sur notamment:
-ccTLD et new gTLD

9 Tout était intéressant

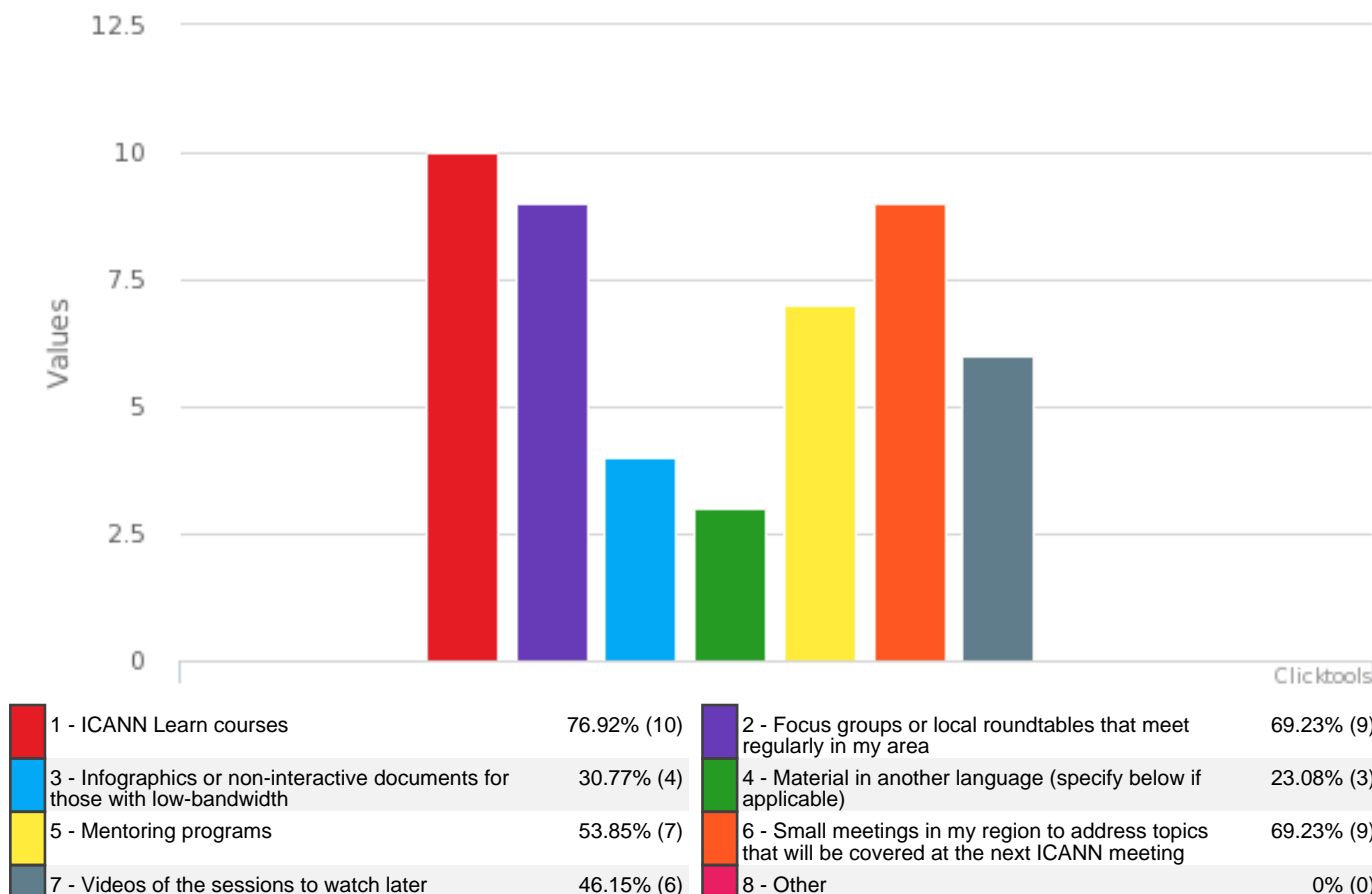
Response: 9

20. What was least valuable about the workshop?

- 1 DNS presentation was too involved
- 2 ICANN Ecosystem
- 3 N/A
- 4 La présentation sur les généralités

Response: 4

21. What types of capacity-development materials or sessions would be most useful to have now that the workshop has finished? (check all that apply)



Response: 13

22. Material in another language - which language(s)?

- 1 Français
- 2 Français
- 3 Français

Response: 3

23. Do you have suggestions for improving future workshops?

- 1 Less Topics but more in depth. Also contact information of presenters included in the presentation slides somewhere
- 2 Collaboration with regulatory authorities in the African Region to have more capacity building workshops
- 3 Plus de documentations
- 4 Augmentation du nombre de webinaires
- 5 Pour les futurs ateliers, il serait important de remettre aux participants le contenu des différentes présentations afin qu'ils puissent en prendre connaissance bien avant l'atelier. En plus que les supports soient aussi traduit en Français
- 6 inclure dans ces réunions l'Agenda détaillé du GAC et les points saillants à se focaliser

7 Pour les futures atelier, mettre à la disposition des participants les documents avant le début de l'atelier. En plus traduire les documents en Français. Mettre à la disposition des participants les supports vidéos des séances de l'atelier

Response: 7

24. Are there any other comments you would like to share?

1 Thanks to Pua and to the GAC support team for their hard work.

2 The Registry such as Afrinic should work with work regions to address the issues of migration of IPV4 to IPV6

3 RAS

Response: 3